



Here is a list of common questions and answers about using Inkling.

- 1 **How can I get a copy of an Inkling version of a textbook for myself?**
Inkling provides complimentary copies of Inkling titles to faculty members, course directors and other education administrators. You can directly request a complimentary title through the "Request a Title" link on the Educators page. Once we verify that you qualify for a free copy, we'll get back to you with instructions on how to access the new content in your Inkling account.
- 2 **What if I don't see any books that I use on Inkling's website or in the store?**
Inkling's library is constantly growing. Right now, we're building some of the top textbooks for undergraduate, medical and business titles, with many more to come. There are a lot of textbooks out there, and we love hearing from faculty and educators about which titles are most important to them. If you have a specific title you need, please e-mail educators@inkling.com with your title request.
- 3 **I'm excited about Inkling! How can I learn more and get involved?**
Here at Inkling, we're unabashedly nerdy about learning, and we love connecting with educators who are as passionate about new ways of learning as we are. If you're excited about Inkling, tweet and write about us on your blog, recommend us to your students and fellow faculty members, or share your story directly with us.

We always value your feedback. Send us your story, your comments, or your concerns directly to educators@inkling.com
- 4 **I want my students to use the Inkling version of my textbook. How can I easily let my students know that they are encouraged to get the Inkling version, if they have an iPad?**
We think the best and easiest ways to recommend Inkling are in the class syllabus and on the first day of class. You might also want to mention Inkling's version of your textbook on your course website, blog, or Twitter account. For samples of how Inkling can be included on syllabi and talked about in class, please see the Faculty Toolkit section on our Educators page. If you have any more questions about how to talk with students about Inkling, please email us at educators@inkling.com.
- 5 **What if only some of my students have iPads, not all?**
Each Inkling textbook is completely compatible with its paper textbook cousin—right down to the page numbers. If only a subset of students use iPads in class, professors need not do anything differently in their preparation for class. The Inkling users will get along just fine.
- 6 **Are Inkling titles accessible to students with disabilities?**
Inkling is proud of being the most accessible textbook platform on the market today. Everything in the application is accessible to the blind, right down to interactive quizzes and the Inkling Store. And many titles now feature full closed captioning for the hard of hearing.
- 7 **Inkling sounds great, but I don't have an iPad. Will Inkling always be iPad-only?**
For now, Inkling is only available on iPad, but we are actually "platform-agnostic", meaning we won't favor one hardware device over another in the long term. Stay tuned!
- 8 **How does Inkling work with campus bookstores?**
Inkling makes it easy for students to purchase textbooks either directly from within our Inkling app or through our web store at inkling.com/store. If there are specific opportunities to service the needs of a large group of students, we will consider campus bookstore engagements on a case-by-case basis.
- 9 **How does Inkling work with my students who are on financial aid?**
Though financial aid policies vary between institutions, in general, students with financial aid and scholarships should be able to purchase Inkling's books as easily as they would a print book. In addition, Inkling's buy-by-the-chapter model is unique among digital textbook offerings and appeals to all students, whether on financial aid or not. We are happy to work with your institution to facilitate a smooth experience for all student purchasers. Please contact us at educators@inkling.com
- 10 **What if something goes wrong with my Inkling version or if I have trouble using my Inkling textbook? Is there tech support?**
Customer support is very important to us at Inkling, and we want to ensure that you have the smoothest possible transition to the Inkling experience. We have dedicated faculty support through educators@inkling.com, so please don't hesitate to be in touch with any questions or issues!